

Limestone schools roll out SafeArrival

SUMMARY: Schools introduce new two-way absence reporting system January 14

One of our greatest priorities is ensuring that all our students arrive safely to school. To enhance our existing absence process, we are introducing a new, more efficient absence-reporting system called Safe Arrival.

This new system will make it easier for you to report your student's absence, reduce the time it takes for our school staff to verify student attendance, and respond to unexpected or unplanned student absences. This time savings makes it faster and more efficient to account for all students and their safety.

The new student absence reporting system will let you use a mobile app, a website, or an interactive toll-free phone number to report an absence in advance. These options are available 24 hours a day, 7 days a week. Future absences can be reported at any time.

If your student is marked absent and the absence hasn't been reported in advance, our new SafeArrival system will attempt to reach the student's priority contact by telephone to confirm the absence. If our system is unable to reach the designated contacts, school office staff will follow up.

How to report an absence using SafeArrival

There are three ways you can report your student's absence in advance:

1. Using your mobile device, download and install the SchoolMessenger blue app from the Apple App Store or the Google Play Store or from [School Messenger website](#) or you can select it from within the LDSB mobile app. The first time you use the app, select Sign Up to create your account. **Make sure you use the same email address your child's school has on file. If you do not use that same email address, you will not be able to create an account.** You may have already created an account when we introduced the Communicate broadcast system. Select Attendance, then Report an Absence.
2. Use the [School Messenger website](#). The first time you use the website, select Sign Up to create your account. Please ensure you use the same email address your student's school has on file. If you do not use that same email address, you will not be able to create an account. You may have already created an account when we introduced the Communicate broadcast system. Select Attendance then Report an Absence.
3. Call 1-855-257-9349 toll-free to report an absence using the automated phone system.

Please do not call the school directly to report your student's absence.

This new system will begin on January 14, 2019.

- Frequently asked questions <https://www.limestone.on.ca/>
- Using the School Messenger App for Safe Arrival <https://www.limestone.on.ca/>

Thank you for your patience and cooperation as we implement this new system.